

Survey of Vocational Training Centres for TAD

Dear colleagues,

The Ability advisor: improving the tourism for all market by VET (TAD) is a project funded by the European Union Erasmus+ programme under Key Action 2: Cooperation for innovation and the exchange of good practices, (KA202 Strategic Partnerships for Vocational Education and Training), addressing accessible tourism.

The project aims to contribute to making Europe a truly accessible destination for all visitors by training professionals in the tourism and hospitality sector through a work-based learning approach, looking at the issue from a new point of view.

TAD will create a training course and professional profile of an "Ability Advisor" who will help Small and Medium-sized Enterprises (SMEs) in the tourism field to develop their business and improve their services to the accessible tourism market, including people with disabilities, older people, families with small children and others with specific access needs.

To enhance access to training and qualifications for all, the "Ability Advisor" course will be provided to Vocational and Educational Training (VET) Centres as an Open Educational Resource for use by VET trainers and other professionals in European Member States.

The TAD project team has prepared this survey for VET Centres. We kindly ask you to provide information about your activities in the field of Vocational and Educational Training, in particular referring to training for the Tourism and Hospitality Sector.

Please answer the Survey by 16th February 2018.

You may leave your Contact Details at the end of the survey if you would like to keep in touch with the project.

Follow TAD Project on its website <http://abilityadvisor.eu/> and on Facebook: <https://www.facebook.com/TAD-The-Ability-Advisor-535745953439730/>

[Questions marked * require an answer].

* Required



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About your VET organisation

1. 1. Country *

Mark only one oval.

- Lithuania
- Portugal
- Italy
- Belgium

2. 2. Town / City *

3. 3. Name of organisation/company *

4. 4. Your position in the organisation is: *

Mark only one oval.

- Director
- Representative of the administration
- Trainer/teacher
- Other

5. 5. Education/Training activities offered by your organisation/company. Please tick all those that apply. *

Check all that apply.

- Upper Secondary Level Vocational Training
- Post-Secondary Level Vocational Training
- Continuing Professional Development (CPD) - for people in work (- short duration courses for improving skills of employees/professionals)
- Vocational / Education skills development courses for unemployed persons
- Other: _____

6. 6. Indicate the occupations in the tourism sector for which you offer training. Please tick all those that apply. *

Check all that apply.

- Interior and industrial design
- Food processing
- Hygiene and occupational health services
- Travel
- Tourism and leisure
- Hotel restaurants and catering
- Sports
- Personal services
- Beauty services
- Child care and youth services
- Care of elderly and disabled adults
- Therapy and rehabilitation
- Health and welfare
- Nature

7. 7. Indicate the occupations/learning models in the tourism sector for which you offer training. Please tick all those that apply:

Check all that apply.

	Face-to-face	Online (e-learning)	Blended learning (face-to-face and online)	Correspondence course (learning at home)	On-the-job training
Food processing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beauty services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interior and industrial design	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Care of elderly and disabled adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hotel restaurants and catering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child care and youth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hygiene and occupational health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health and welfare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tourism and leisure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Therapy and rehabilitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. 8. Length of courses (in hours) for Tourism Sector Training Courses. Please indicate number of hours (average) of the training methods listed in question No. 7.

Check all that apply.

	Up to 100 hours	101- 300 hours	301- 1000	1001- 2000	2001- more
Face-to-face (classroom)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online (e-learning)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blended learning (face-to-face and online)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Correspondence course (learning at home)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On-the-job training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. 9. If you provide Tourism Sector Training, do your programs include any specific modules (subjects) on serving customers with disabilities/special needs and /or older people accessibility or inclusion? *

Check all that apply.

- Yes, obligatory module (subject)
- Yes, optional module (subject)
- No

10. 10. If yes, please name these modules (subjects) :

11. 11. Do you integrate any content in Your Tourism sector Training programme subjects on serving customers with disabilities/special needs and /or older people and / or family accessibility or inclusion ? *

Check all that apply.

- Yes, it is integrated in general content in our training programme
- Partly, in some modules (subjects)
- No

12. 12. If yes, please name these subjects:

13. 13. Which are the main target groups of your course (subject/module) content on serving customers with disabilities/special needs and /or older people and / or family accessibility or inclusion ?

Check all that apply.

- People with mobility impairments
- People with mental disabilities
- People with sensory impairments
- People with dietary needs
- Older people
- People with a long-term health condition, e.g. diabetes, asthma/allergies
- We do not have these programs/subjects
- Other

14. 14. What are the main problems you experience to provide these courses ? *

Check all that apply.

- Lack of professional trainers
- Lack of training material
- Lack of practice places
- Employers are not interested in these skills
- We do not experience any problems for this
- We do not have these programs/subjects
- Other

15. 15. Indicate sources of funding for tourism sector training courses (- tick all those which apply)

Check all that apply.

- Central government funding (e.g. Ministry of Education)
- Municipality or region (public sector)
- Private sector (company where trainee works)
- Self-paid by trainees
- Private sponsorship / donations
- EU funds
- Other

Your contact details (optional)

If you would like to keep in touch with the TAD Project and possibly take part in testing the "Ability Advisor" Training modules, please fill in your contact details below. Your details will only be used within this project.

16. 16. Your Name and Position/Title

17. 17. Your Email address



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